

Myrtle Cottage Bed & Breakfast - Porlock

Our Accessibility Guide



Our Accessibility Statement

This statement describes the access, procedures and facilities at Myrtle Cottage B&B, as they might apply to and for the benefit of persons with disabilities, limited abilities or special requirements.

Due to the age and layout of the property we have various access restrictions as our beautiful cottage has many steps of differing sizes, it has some low doorways and low, sloping ceilings in some of the rooms.

Therefore, any guest who has special requirements or is accompanying or booking on the behalf of a guest with disabilities/ limited abilities/special requirements, is asked to contact us prior to making a reservation to ensure we can meet their needs and expectations.

Please do not hesitate to contact us if you have any concerns about access.

Our Accessibility Guide Overview

We provide bed and breakfast accommodation in Porlock, Somerset. The property is a 400-year-old thatched cottage situated in a conservation area and retains many original features therefore we are limited in the modifications we may make to the building.

The cottage is a small and beautiful cottage, with low ceilings and quirky steps and layout. We only have three guest double bedrooms, meaning a maximum of 6 guests at any time, and because of our uniqueness and size, we ask if we can all be courteous of ours and others need for enjoyment, tranquillity and peacefulness whilst staying with us.

This of course will mean restricted access for some visitors although we do our best to accommodate all guests who wish to stay with us. The B&B is not suitable for wheelchair users as we have no ground level accommodation. Those guests with a visual impairment please contact us prior to booking, Guide and Hearing dogs are allowed in our B&B.

Accessibility at the B&B

The information provided here should be helpful in assessing your decision to stay with us.

- ⇒ We would not want anyone to book with us if the facilities would be unsuitable for your individual needs.
- ⇒ We are aware that every person has different needs, only you can decide to what extent we are able to accommodate you.
- ⇒ Assistance will be giving with luggage on arrival and departure, wherever possible.

Emergency Actions

- ⇒ The whole house is fitted with a hard-wired fire alarm.
- ⇒ Red call points are situated in the hallways.
- ⇒ Please see your room FIRE ACTION Notice for information in the event of Fire / Fire Alarm.
- ⇒ Emergency information can be communicated verbally on request.
- ⇒ Please let us know if you have any concerns about procedures.

Access Statement

Myrtle Cottage is a 16th century thatched cottage that has low ceilings and uneven floors and stairs in places.

- ⇒ Parking at the front. Two steps to the front door. A further two steps to the hallway. Breakfast room to the right.
- ⇒ Parking at the rear. Four steps up from back door to hallway.
- ⇒ Bedroom 1. Five steps up to the first landing. A further step into the bedroom, low archway. Double bed en-suite bath with a shower and WC.

A further 5 steps up to the second landing.

- ⇒ Bedroom 2. A further 2 steps into the bedroom, low entrance. Double bed en-suite shower and WC.

⇒ Bedroom 3 Double and single bed en-suite shower and WC.

Finally, should you require further information to determine if the B&B is suitable for you, please ask before booking, we are happy to answer any questions you may have, either by telephone, a messaging service or e-mail.

Internally the building is totally non-smoking.

